



Do you have an online booking link?

1. Copy and paste your online booking link onto a new browser.
2. This will take you to a new screen with the title “Ocean”:

The screenshot shows the 'Ocean' online booking interface. At the top is the 'Ocean' logo. Below it is a welcome message: 'Welcome! To start your online booking, please input the information below.' The form contains four input fields: 'First Name', 'Last Name', 'Health Number', and 'Birth Date'. The 'Birth Date' field is split into three parts: 'YYYY', 'mm' (with a dropdown arrow), and 'dd'. At the bottom of the form is a blue 'Check-In' button.

- ✓ Fill out all the information as it appears on your health card:
 - First Name
 - Last Name
 - Health Number
 - Birth Date

Then follow these steps:

STEP 1: Check-in

- Click on the blue Check-In button.



- Please note:
 - If the information you entered is incorrect, you will not be able to book your appointment. Check to make sure that the spelling of your name is correct, all numbers of your health number are correct and that you entered the correct date of birth.
 - If the information you entered is correct, the next screen that will appear is “Step 2: Select Provider”.

Step 2: Select Provider

You will be given an option to select a healthcare provider. Select the circle next to your primary care provider's name. Then click on "Choose Provider".

STEP 1 Check-In STEP 2 Select Provider STEP 3 Provide Details STEP 4 Choose Date & Time STEP 5 Booking Confirmation

Select Provider

Select a Healthcare Provider for Online Booking:

Dr.

←

Step 3: Provide Details

Read the questions and select your answers. Then click next.

STEP 1 Check-In STEP 2 Select Provider STEP 3 Provide Details STEP 4 Choose Date & Time STEP 5 Booking Confirmation

Provide Details

If you are experiencing a medical emergency, please call 911 or go to your nearest emergency department.

We are currently booking only in person appointments online. If you need to book a phone or video appointment contact reception to book at 416-603-5888.

Would you like to book an appointment for a well baby check-up, physical or has your physician told you that you require 30 minute appointments?

Do you require interpretation services?

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- Please note: If you answer "yes" to any of the above questions, you will not be able to book your appointment online. Please call the clinic to book your appointment.

Provide additional details: choose the type of appointment and give a brief reason for your visit. Then click next.

The screenshot shows a five-step progress bar at the top: STEP 1 Check-In (checked), STEP 2 Select Provider (checked), STEP 3 Provide Details (active), STEP 4 Choose Date & Time, and STEP 5 Booking Confirmation. Below the progress bar, the title 'Provide Details' is followed by the question 'What type of appointment would you like to book?'. Three buttons are visible: 'In Person at Clinic' (selected), 'Mental Health/Counselling', and 'New Patient (In Person)'. Below this, it states 'This is a 15 minutes appointment.' and 'Please briefly describe your reason for visit:' followed by a text input field. At the bottom, there are 'Previous' and 'Next' buttons. A blue arrow points to the 'Next' button.

Step 4: Choose Date & Time

The screenshot shows a five-step progress bar at the top: STEP 1 Check-In (checked), STEP 2 Select Provider (checked), STEP 3 Provide Details (checked), STEP 4 Choose Date & Time (active), and STEP 5 Booking Confirmation. Below the progress bar, the title 'Choose Date & Time' is followed by a 'Select date...' input field. A calendar is displayed for November 2023, with the date 14 highlighted in a blue circle. The calendar grid shows days from Sunday to Saturday.

Sun	Mon	Tue	Wed	Thu	Fri	Sat
29	30	31	1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	1	2
3	4	5	6	7	8	9

- Please note: only available appointment dates will show up in blue. If you do not see a blue circle, choose the next month as there may not be available appointments for the current month.

The screenshot shows a five-step booking process: STEP 1 Check-In, STEP 2 Select Provider, STEP 3 Provide Details, STEP 4 Choose Date & Time, and STEP 5 Booking Confirmation. The 'Choose Date & Time' step is active, displaying a calendar for November 2023. The date 'November 14, 2023' is selected and highlighted with a blue circle. Below the calendar, a list of available time slots is shown: 9:15 AM, 9:30 AM, 9:45 AM, 11:15 AM, and 12:00 PM.

Click on the blue circle to see times for the selected date. Then click on the time that you prefer.

The final step is to ensure your email is correct and select “Book Appointment”.

Available time slots:

9:15 AM

9:30 AM

9:45 AM

11:15 AM

12:00 PM

You are requesting an appointment on **Tuesday, November 14, 2023** at **9:15 AM** with

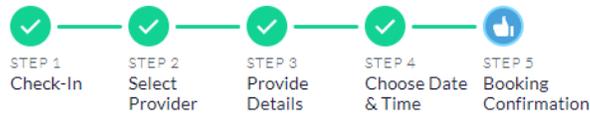
To receive an appointment confirmation by email, please provide your email address below:

your email

Book Appointment

Step 5: Booking Confirmation

You will receive a booking confirmation with all your booking details, including: date, time, provider name and location. This information will be sent to your email.



Booking Confirmation

Your appointment is scheduled for:

Tuesday, November 14, 2023 - 9:15 AM with Dr.

Toronto Western FHT -Bathurst
440 Bathurst St
3rd Floor Toronto, ON M5T 2S6

416-603-5888
twfht.ca

Print Confirmation

Add to Google Calendar

Download ICS

Visit Preparation

If you need to cancel, please use the cancellation link in the email you will receive after booking.

Next